



# PC-DNC FAQs

Making our customers' lives easier.

## Drip Feed Settings in PC DNC Plus

**1.** Uncheck box "Reset file on safety timeout"

**2.** IF USING EXTERNAL HUBS, Check box "Handshake using device driver"

**3.** If still having problems after 1 & 2, Increment "Check handshake every X Characters" down by 1 until you reach 1 (i.e. try 4, then 3, then 2, then 1)

**4.** If #3 does not work, try adding a 1 ms block delay